



# HIPAA Privacy Statement

## Terms and Conditions

### WHAT IS HIPAA?

The Health Insurance Portability and Accountability Act of 1996 was enacted on April 14, 2003 with objectives to: 1) improve efficiency in healthcare delivery by standardizing electronic data interchange, 2) protect the confidentiality and security of individually identifiable patient health information by setting and enforcing standards.

To find out more about HIPAA and read the actual regulations go to <http://cms.hhs.gov/hipaa/>.

### WEBSITE PRIVACY POLICY

In compliance to the HIPAA federal and state regulations and to ensure your patient rights to privacy and confidentiality, WellMed has:

- 1) Implemented Privacy Policies & Procedures,
- 2) Developed and implemented required forms,
- 3) Conducted Provider & Staff training regarding HIPAA awareness and updates, and
- 4) Established safeguards to protect patient health information.

Your privacy is very important to WellMed. We maintain high standards regarding the protection of your privacy at our website. Here is what you can expect when you visit [www.wellmedmedicalgroup.com](http://www.wellmedmedicalgroup.com):

#### The Information We Collect And Use

Our web servers automatically capture your domain name, the IP address of the web page from which you enter, the pages you visit on our site and the amount of the time you spend here. We do not collect any information about you that can reveal your personal identity unless you voluntarily provide it to us with request that we contact you or to receive information from us.

Any individually identifiable information you give us will be used only to provide the product, service or information you have requested or for which you registered, like an upcoming event. Your individually identifiable information, including your email address, will not be sold, rented, licensed or shared with third parties unless you specifically consent to let us do so. WellMed may gather the non-individually identifiable information in aggregate form to 1) improve our website, 2) monitor the effectiveness of our marketing campaigns or 3) measure the consumer interest in the various areas of our website. Personal information that you voluntarily provide and the non-personally identifiable information we collect in aggregate form will not affect your insurance coverage, eligibility, or claims payment by WellMed.

#### Correcting or Updating Individual Identifiable Information You Provide to Us

You may change, update or remove data from our servers that you voluntarily provided to us.

### Cookie Policy

WellMed uses a technology called “cookies”. A cookie is a small piece of data that a website sends to your browser and temporarily placed on your computer to see the results of previous actions. The cookie is deleted when your browser is closed. No personal information is acquired or retained from this process. WellMed may place a cookie on your computer to allow us to report activity and make improvements. It enables you to use certain functions within the WellMed website. If you have turned the cookie function off in your browser preferences, you will need to activate this function to gain access to certain promotions and capabilities of the website. WellMed cookies will never be used to track your activity on any third party website or to send spam, nor will our cookies provide us with any individually identifiable information about you.

### Site Registration

WellMed requires your registration in order to gain access to certain features of our website. Information that could be used to identify a specific individual is neither sold nor shared with any third party.

### Site Security Measures

Information collected by our site analysis tools is stored in electronic logs and are not sold but can be accessed only by approved WellMed staff. Access to any information collected on the website is made available only to staff members with a legitimate need for the information. All employees with access to individually identifiable information collected on our website are trained to maintain the highest level of security when working with such information. Staff training is provided on an ongoing basis.

### Sites We Link To

If you choose to visit any of the links that we provide within our website, please know that you will be leaving our website and going to a new website. The protection of your privacy at those other sites will be governed by the privacy policy at that particular website not the WellMed website. We encourage you to check the privacy policies of the other sites you visit to ensure they respect your privacy as we do.

### Email Address Privacy

WellMed receives many email messages from its customers. We do not sell or release the names or email addresses of users who send email to our website.

### Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose individually identifiable information when required by law to comply with a judicial proceeding, court order or legal process served on our website.

### Changes to the WellMed Website Privacy Policy

If any changes or updates are made to this policy, a change date will be noted at the top of the opening page of this policy.

### Contacting Us

If you have any questions or receive any unwanted email from this site, please contact us via email at [privacy@wellmed.net](mailto:privacy@wellmed.net) or write to WellMed HIPAA Privacy Officer, WellMed Medical Management, Inc., 8637 Fredericksburg Road, Suite 300, San Antonio, Texas 78240.